# Carver County SSTS Data Management

- CRM – Customer Relationship Management

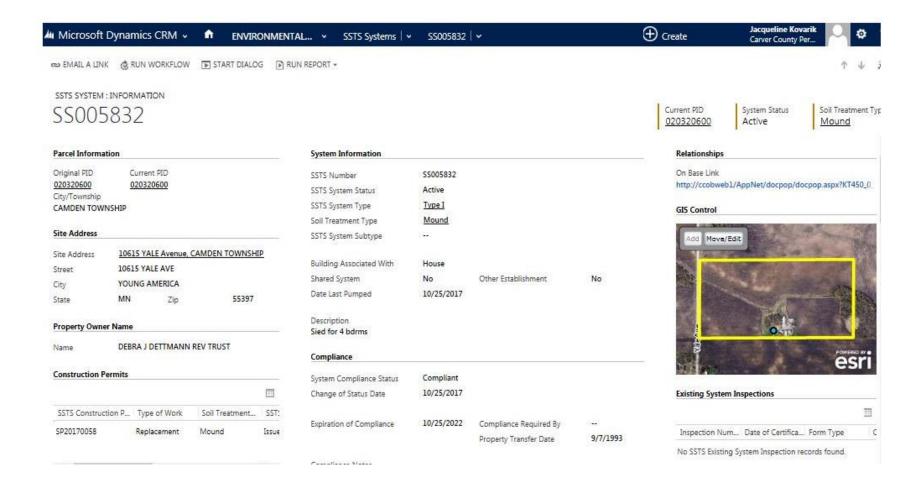- Could be designed to meet the departments business needs

- Combination of external and internal customization

# Carver County SSTS Data Management CRM Strengths

- Manages our permitting process and workflows.

- Customize forms

- Integrate data from GIS-ESRI

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- CRM is where the work gets done, and is the portal to all needed information(GIS, GRM, OnBase).

- Benefits.

- Future-Moving to the cloud.

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